

Quality Policy

Cerno strives to deliver consistently high-quality services that provides our clients with value that meets or exceeds clients' expectations in terms of service, timing and flexibility. We are a valued extension of our clients' decision-making processes and our employees are perceived as being ready to respond, approachable and dependable.

Cerno is committed to undertaking continuous improvements to processes, products and services. Cerno is committed to comply with requirements of all applicable and relevant legislative requirements.

Our Quality Assurance Programme is based on the requirements of AS/NZS ISO 9001:2016.

Cerno will ensure this policy is communicated, understood, implemented and maintained at all levels.

Michael Figg



Director

Paul Di Cristo



Director